



Damage in transit

- a) Externally visible damage or missing parts: These must be noted immediately on the consignment note upon acceptance of the goods, or acceptance of the damaged goods should be refused with appropriate justification. It should be noted that these entries must be made without fail on the CMR consignment note and SAMSUNG Electronics Austria GmbH must be notified immediately!

- b) Covered and externally invisible damage: These must be reported to Samsung Electronics Austria GmbH immediately, at the latest 7 days after acceptance of the goods; the serial number of the concerned appliances and a description of the damage (e.g. panel is broken) must be given and the damage must be documented on photographs. SAMSUNG Electronics Austria GmbH must be notified immediately!