

Samsung Galaxy Tab S9 Pre-order Promotion 2023 (Promotion)				
Terms and Conditions (T&Cs)				
Offer	Eligible Entrants who purchase a Participating Product from a Participating Retail Store during the Promotional Period will be eligible to receive:			
	a) a Bonus Gift, (Bonus Gift”) a subject to these T&Cs.			
	In order to receive the Bonus Gift, Eligible Entrants must submit an Eligible Claim within the Redemption Period (where a Participating Product/s is purchased from a Participating Retail Store) and strictly adhere to the Bonus Gift Claim Process within the Redemption Period.			
Bonus Gift for purchases made through Participating Retail Store	Eligible Entrants who submit a claim that strictly adheres to the Bonus Gift Claim Process during the Redemption Period will receive a promotional code (“ Promo Code ”), via email, that will entitle them to claim (1) Bonus Gift which corresponds with the Eligible Product Purchased as outlined below. Bonus Gifts are subject to stock availability. In the event that there is insufficient stock of any Bonus Gift for a particular Participating Product, Samsung reserves the right to substitute any Bonus Gift with an alternate product of equal or lesser value in its absolute discretion.			
	Participating product			
	Model	Gift	SKU Code	RRP
	Galaxy Tab S9	Book Cover Keyboard Slim (Black)	EF-DX710UBEGWW	\$249.00
	Galaxy Tab S9+	Book Cover Keyboard Slim (Black)	EF-DX810UBEGWW	\$299.00
	Galaxy Tab S9 Ultra	Book Cover Keyboard Slim (Black)	EF-DX910UBEGWW	\$349.00
Eligible Entrants	Australian residents aged 18 years and over who Purchase a Participating Product from a Participating Retail Store during the Promotional Period.			
Participating Products for Bonus Gift made through Participating Retailers	Participating Products			
	Product name	SKU	Description	Colour
	Galaxy Tab S9	SM-X710NZAEXSA	Tab S9 Wi-Fi 256GB	Grey
		SM-X710NZEEXSA	Tab S9 Wi-Fi 256GB	Beige
		SM-X716BZAETEL	Tab S9 5G 256GB	Grey
		SM-X716BZAEXSA	Tab S9 5G 256GB	Grey
		SM-X716BZEETEL	Tab S9 5G 256GB	Beige
		SM-X716BZEEXSA	Tab S9 5G 256GB	Beige
	Galaxy Tab S9+	SM-X810NZAEXSA	Tab S9+ Wi-Fi 512GB	Grey
		SM-X810NZEEXSA	Tab S9+ Wi-Fi 512GB	Beige
		SM-X816BZAETEL	Tab S9+ 5G 512GB	Grey
		SM-X816BZAEXSA	Tab S9+ 5G 512GB	Grey
		SM-X816BZEETEL	Tab S9+ 5G 512GB	Beige
		SM-X816BZEEXSA	Tab S9+ 5G 512GB	Beige
	Galaxy Tab S9 Ultra	SM-X910NZAEXSA	Tab S9 Ultra Wi-Fi 512GB	Grey
		SM-X910NZEEXSA	Tab S9 Ultra Wi-Fi 512GB	Beige
		SM-X910NZAIXSA	Tab S9 Ultra Wi-Fi 1TB	Grey
		SM-X910NZEIXSA	Tab S9 Ultra Wi-Fi 1TB	Beige
		SM-X916BZAETEL	Tab S9 Ultra 5G 512GB	Grey
		SM-X916BZAEXSA	Tab S9 Ultra 5G 512GB	Grey
		SM-X916BZEETEL	Tab S9 Ultra 5G 512GB	Beige
		SM-X916BZEEXSA	Tab S9 Ultra 5G 512GB	Beige
		SM-X916BZAITEL	Tab S9 Ultra 5G 1TB	Grey
		SM-X916BZAIXSA	Tab S9 Ultra 5G 1TB	Grey

		SM-X916BZEITEL	Tab S9 Ultra 5G 1TB	Beige	
		SM-X916BZEIXSA	Tab S9 Ultra 5G 1TB	Beige	
Excluded Products	Participating Product expressly excludes "C grade" or "seconds" products, second-hand, refurbished or demonstration products, and any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, financing, delivery or any other cost which is, at the determination of the Promoter in its absolute discretion, additional or ancillary to the models listed in the table above.				
Participating Retail Stores	Participating Retail Stores				
	Samsung Retail Stores	JB HiFi			
		The Good Guys	Flybuys Rewards (https://experience.flybuys.com.au/rewards/store)		
	Optus and Optus Partners	Harvey Norman	Costco		
	Vodafone & Vodafone Partners	Officeworks			
	Telstra and Telstra Partners	Bing Lee	Qantas Q Store https://marketplace.qantas.com/au		
	Joyce Mayne	Domayne	eBay Australia (https://www.ebay.com.au/str/samsungaustralia) Note: eBay Marketplace is excluded from the Promotion		
	<p>a) "Samsung Retail Stores" means a Samsung-branded physical store or studio in Australia, a list of which is available at the URL www.samsung.com/au/samsungstore</p> <p>b) For the avoidance of doubt "Samsung Retail stores" does not include the "Samsung Online Store", Samsung's official e-store accessible via the URL https://shop.samsung.com/au/.</p> <p>c) The following Samsung's Enhanced Partnership Portal is excluded from this promotion:</p> <ul style="list-style-type: none">o Samsung Staff Portal , <p>d) The following list of Samsung Enhanced Partnership Portals are included in this promotion:</p> <ul style="list-style-type: none">o Samsung's Government Store (https://shop.samsung.com/au/multistore/aepp/government_au/login/multistore)o Samsung Business Store https://shop.samsung.com/au/business/login/business ando Samsung Education Store (https://shop.samsung.com/au/multistore/aepp/samsung_education_au/login/multistore). <p>e) Samsung recommends that, prior to purchasing a Participating Product, entrants verify with the retailer that the retailer is a Participating Retail Store for the purposes of this Promotion.</p>				
Promotional Period	Start Time and Date	10:00pm AEST 26 th July 2023			
	End Time and Date	11:59 PM AEST 17 th August 2023			
Bonus Gift Claim Process	<p>a) To be eligible to claim a Bonus Gift, an Eligible Entrant must (during the Promotional Period) Purchase a Participating Product from:</p> <p>i. a Participating Retail Store (in which case the Bonus Gift must be redeemed by following the Bonus Gift Claim Process as set out in these T&C's).</p> <p>b) For purchases made through a Participating Retail Store, an Eligible Entrant must provide the below information at www.samsung.com/au/offer/galaxy-tab-s9/ between 9:00am AEST 11th August 2023 and 11:59pm AEST 15th September 2023:</p> <p>I. Proof of Purchase as proof of purchase of the Participating Product during the Promotional Period; and</p> <p>II. IMEI for all Participating Products. (Instructions on how to find IMEI/Serial number can be found at : www.samsung.com/au/support/mobile-devices/how-to-find-phone-model-number-serial-number-or-imei-number/)</p> <p>a) If the Eligible Entrant has submitted the requested information that correctly adheres to this Bonus Gift Claim Process, Eligible Entrants will receive an email (sent to their registered email address) containing a Promo Code.</p> <p>b) In the event a Bonus Gift Claim has not been correctly submitted, Samsung will endeavour to contact Eligible Entrants by email within fourteen (14) days of the Eligible Entrant submitting the claim. Eligible Entrants will have fourteen (14) days to respond to the email to provide the requested information. If the requested information is not provided within fourteen (14) days, the claim will become invalid.</p> <p>c) Eligible Entrants who receive a Promo Code must visit https://www.samsung.com/au/shop-gift/ ("Samsung eStore") during the Redemption Period and select the Bonus Gift that corresponds to the Participating Product they purchased in accordance with the above table set out in these T&Cs. Eligible Entrants must redeem their Bonus Gift using their Promo Code, applied to their shopping cart, before the End Time and Date for Bonus Gift Redemption.</p>				
Proof of Purchase	When submitting a claim for a Promo Code such claim must be accompanied by a valid tax invoice or some other documentation which must contain the following information as proof of Purchase:				
	<p>1) Name / Logo of the Participating Retail Store;</p> <p>2) Name of the Participating Product; and</p>				

	<p>3) Date of Purchase of the Participating Product.</p> <p>The Proof of Purchase MUST clearly show that the Purchase or contract was concluded during the Promotional Period.</p>	
Purchase	<p>Participating Products must be paid for in full or have a contract or rental payment plan with a term of twelve (12) months or more. Purchase excludes:</p> <ul style="list-style-type: none"> (i) rental payment plans with a term of less than twelve (12) months; (ii) lay-buys; and (iii) commercial or business transactions. 	
Redemption Period	Start Time and Date	09:00 AM AEST 11 th August 2023
	End Time and Date to claim a **Promo Code**	11.59 PM AEST 15 th September 2023
	End Time and Date for Bonus Gift Redemption	11:59 PM AEDT 31 st October
Delivery of Bonus Gift	<ul style="list-style-type: none"> a) Eligible Entrants should allow at least ten (10) days for delivery of the Promo Code. b) Eligible Entrants should allow at least sixty (60) days for delivery of the Bonus Gift from the date they receive notification from Samsung eStore that they have completed a Purchase. Samsung will use reasonable endeavours to deliver the Bonus Gift within 60 days from the date notification is received, but it may be subject to delays outside of Samsung's control. c) The Bonus Gift will be delivered to mailing address submitted at the time of making a Bonus Gift purchase choice on the <i>Samsung eStore</i>. d) The Bonus Gift will be delivered by a courier partner of Samsung's choosing and must be signed for at time of delivery. e) A parcel collection card will be left at the Eligible Entrant's delivery address if no one is present at the time of attempted delivery. The Bonus Gift will then be delivered to a local Australia Post Office for your collection. 	
Other Matters	<ul style="list-style-type: none"> (a) Participation in this Promotion is deemed acceptance of these T&Cs. (b) This Promotion is not valid in conjunction with any other Samsung offer or promotion. (c) This Promotion is available to individuals only and is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. This does not prevent an individual on a business phone plan from entering the Promotion. (d) There is a limit of one (1) Bonus Gift per Participating Product purchased. (e) There is a limit of five (5) claims for a Bonus Gift under this Promotion per Eligible Entrant. (f) All prices quoted in these T&Cs are inclusive of GST. (g) The Bonus Gift is not transferable, exchangeable or redeemable for cash. For the avoidance of doubt, Eligible Entrants are expressly excluded from returning their Bonus Gift under Samsung's Change of Mind policy. (h) If this Promotion is interfered with or cannot be conducted as planned, Samsung may disqualify any entrant and/or modify, suspend or terminate the Promotion as applicable. (i) If a Book Cover is unavailable, Samsung may substitute a reasonably equivalent item at its discretion. However, the Promotion ends if Participating Product and/or Bonus Gift stocks run out. (j) The Promotional Period and/or Redemption Period may be extended in Samsung's absolute discretion. (k) The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, contact number and place of residence, tax invoice or other Proof of Purchase and serial number) using all other information available to the Promoter, and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. The Promoter's decision is final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. (l) Incomplete, indecipherable or illegible claims will be deemed invalid. Eligible Entrants are responsible for ensuring their correct contact number, email address and address details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Entrant fail to receive their Bonus Book Cover because of a failure to provide correct details or to notify of a change to those details, or for providing an invalid serial number/ IMEI or insufficient proof of purchase. (m) Subject to paragraph (n), the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Bonus Gift that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Bonus Book Cover value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant; or (f) any use of the Bonus Book Cover. (n) Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the <i>Competition and Consumer Act 2010</i> (Cth) ("CCA") or any other legislation which may not be excluded, restricted or modified by agreement. If the CCA or any other legislation implies a condition, warranty or term into the Terms and Conditions or provides statutory guarantees in connection with these Terms and Conditions, in respect of goods and services supplied (if any), the Promoter's liability for breach of such a condition, warranty, other term or guarantee is limited to (at the Promoter's election), to the extent it is able to do so: (a) in the case of supply of goods, the Promoter doing any one or more of the following: (i) replacing the goods or supplying equivalent goods; (ii) repairing the goods; (iii) paying the cost of replacing the goods or of acquiring equivalent goods; and/or (iv) paying the cost of having the goods repaired; or (b) in the case of supply of services, the Promoter doing either or both of the following: (i) supplying the services again; and/or (ii) paying the cost of having the services supplied again. (o) These Terms and Conditions are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales. The Participating Products are subject to stock availability at each individual Participating Retailer Store 	
Privacy	<p>Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an eligible entry is conditional on providing this information. Some of these entities may be outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to their personal information being collected and stored for this purpose in accordance with Samsung's privacy policy available at www.samsung.com/au, which forms part of these T&Cs.</p>	
Samsung/ the Promoter	<p>Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia</p>	

**Promotion
Support**

For queries relating to claim submission, claim status and delivery of Promo Codes, email Telco-promos@samsung.com or phone: 1300 362 603 option 9, then 5

For queries relating to Promo code queries, delivery of Bonus Book Covers, escalations, email onlinesupport@samsung.com or phone:1300 362 603 option 9, then 4