LEGALITIES

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Initial Use (PC)

1. The T1 is not recognized on my computer.
   
   ① Check if the USB port is connected correctly.  
   ② Try connecting to other USB ports as some USB ports do not work because of the PC status.

   If the recognition problem continues after connecting correctly, please contact the Samsung Service Center provided in the user manual.

2. The capacity of the T1 is displayed as 128MB.

   When first getting started, the T1 is configured to only display the "T1_SETUP" drive (Windows 7, 128MB) storage space. Once the activation process is completed, you will see the full capacity of your T1.

   For step-by-step instructions to run the activation software, refer to the "Activation" section of the T1 user manual.

3. When I connect the T1 for the first time, there are files already stored.

   Files shown when you first connect the T1 are the activation software files. Once you complete the activation process you will be able to see and access the full T1 capacity. Please refer to the "Activation" section in the user manual for details.

4. Files in the T1 do not run on my PC.

   The activation software of the T1 has minimum OS requirements. To use the T1, your PC must be at least:
   - Windows OS : Windows 7 or above
   - Mac OS : Mac OS X 10.7 or above
Activation SW and Password Security

1. I forgot my password. Can I reset it to access my data?

No. Please be sure to remember your password. If you forget your password, you will not be able to access your data and you must factory reset your T1.

CAUTION: The factory reset will automatically delete the data previously stored on the T1.

2. How can I use the T1 if I forgot my password?

If you forget your password, you must factory reset your T1 by contacting the Samsung Service Center provided in the user manual.

For additional safety, we recommend backing up your files in multiple places.

CAUTION: Once a factory reset takes place, all data previously stored on the T1 will be deleted.

3. Can I change the password on my T1?

Yes. If you know your current password, you can change the password from the T1 setup management screen at any time. On the Windows OS, this can be found on the System Tray. On the Mac OS, you can find the screen located in the Background. Enter your new password in the password field and click the “>” icon to the right.

If you cannot find the T1 setup management screen, download the software from the Samsung website (http://www.samsung.com/ssd) and activate the T1 setup management screen.

4. I am currently not using the password feature. How can I activate the password feature?

You can activate the password security feature at any time. From the T1 setup management screen (found on the System Tray icon on a Windows OS or the Background on a Mac OS), press the “>” icon in the security field.

If you cannot find the T1 setup management screen, you can download the software from the Samsung website (http://www.samsung.com/ssd) and activate the T1 setup management screen.

5. Can I deactivate the password feature?

Yes. You can deactivate the password security feature on the T1 at any time. From the T1 setup management screen, deactivate the password by pressing the “>” icon in the security field. You can look for the setup management screen from the System Tray icon on the Windows OS and from the Background on the Mac OS.

If you cannot find the T1 setup management screen, you can download the software from the Samsung website (http://www.samsung.com/ssd) and activate the T1 setup management screen.
6. How can I get the password screen to show when I am setting up my T1?

If the password input screen is not showing automatically on your desktop, open the “T1_SETUP” drive and run "Samsung Portable SSD.exe / Samsung Portable SSD.app".
Using the T1

1. The T1 capacity is showing 128 MB after I have completed the activation process. How do I check the available capacity of the T1?

   Once you enter your password, the full capacity will be shown.

2. A smaller amount of capacity is shown than the capacity shown on the product.

   The capacity shown may vary slightly from device to device depending on your PC drive storage formatting method.

   T1 capacity is calculated using the below formula.
   1MB = 1,000,000 bytes / 1GB = 1,000,000,000 bytes / 1TB = 1,000,000,000,000 bytes

3. Can I use my T1 on devices other than my PC?

   Yes. You can use the T1 on other devices besides a PC such as a smart TV. However, the T1 is developed specifically for use on the Windows OS and Mac OS.

4. My T1 is not recognized when connected to devices other than a PC.

   The T1 is designed for use on the PC (Windows OS and Mac OS) only. When connected to devices other than a PC, the T1 may not be recognized and have functional limitations.

   If you are connecting the T1 to a device other than a PC, deactivate the password security feature.

   In case of TVs, many of the latest TVs support photos, music, videos, etc. stored in external storage devices through the USB port, some TVs do not. To see if the T1 works on your TV, follow the steps below.

   ① Deactivate the T1 password security feature.
   ② Using the USB provided, connect the T1 to the USB port of your TV. Check the TV menu to see if the T1 is recognized properly.
      → If the T1 is not recognized, please refer to the TV manual or contact the manufacturer of your TV to see if your TV supports external storage devices through USB ports.
   ③ If the TV recognizes videos, music and photos stored on the T1, they should play correctly on your TV.
      → If they do not play correctly, check with your TV manufacturer to see if the T1 file system (exFAT) is supported and reformat the T1 to the file system supported by your TV.

※ CAUTION: Once the files on the T1 have been reformatted, original file formats will be deleted. It is recommended that you back up the original files on multiple another devices before reformatting your T1 file system.
If the file systems match but videos, music or photos do not play, check with your TV manufacturer to determine the individual file extension types your TV supports. Only the file extensions supported by your TV will play properly.

5. The data transfer speed of the T1 is slow.

The T1 is designed to deliver the fastest data transfer speed (450MB/s) under USB 3.0 and USB Attached SCSI Protocol (UASP) modes. If the PC is not equipped with these standards, transfer speeds may be slower.

6. What is UASP?

UASP is a protocol which supports USB and SCSI Command and enhances USB data transfer speeds.

7. Can the T1 be used on an OS other than Windows or Mac?

Yes. The T1 is designed for use with Windows 7 or above or Mac OS X 10.7 or above. However, it can be used with other OSs after deactivating the password feature. If you are using it on a system other than Windows or Mac, please check the specification of your OS for external drives for any unexpected limitations.

8. My files do not copy correctly from Windows OS to the T1.

On the Windows OS, files may not transfer correctly due to power connection loss, a cable being removed without safety removal, or an exFAT file limitation.

To solve the Windows OS exFAT file limitation, please follow these steps:

① From the notice window shown when reconnecting the T1 to your PC, click “Scan and Fix”.
② If you happen to close the notice window, right-click on the T1 icon (found on the System Tray icon on a Windows OS or the Background on a Mac OS) and select “Checking Disk”.
③ If the T1 icon does not show on the System Tray, right-click on the T1 drive icon and select “Properties”. Under the “Tools” tab in the “Error-checking” section, click the “Check now...” button.