Managing High-Value Data With SSDs in the Mix
We don’t create and operate data centers just to proclaim we can store lots of data. We own the process of acquiring, formatting, merging, safekeeping, and analyzing the flow of information—and enabling decisions based on it. Choosing a solid-state drive (SSD) as part of the data center mix hinges on a new idea: high-value data.

When viewing data solely as a long-term commodity for storage, enterprise hard disk drives (HDDs) form a viable solution. They continue to deliver value where the important metrics are density and cost per gigabyte. HDDs also offer a high mean-time-between-failure (MTBF) and longevity of storage. Once the mechanics of platter rotation and actuator arm speed are set, an interface chosen and capacity determined, there isn’t much else left to chance.

For massive volumes of data in infrequently accessed parts of the “data lake,” HDDs are well suited. Predictability and reliability of mature HDD technology translates to reduced risk. However, large volumes of long life data are only part of the equation.

The rise of personal, mobile, social and cloud computing means real-time response has become a key determining factor. Customer satisfaction relies on handling incoming data and requests quickly, accurately, and securely. In analytics operating on data streams, small performance differences can affect outcomes significantly.

Faster response brings tiered IT architecture. Data no longer resides solely at Tier 3, the storage layer; instead, transactional data spreads across the enterprise. High-value data generally is taken in from Tier 1 presentation and aggregation layers, and created in Tier 2 application layers. It may be transient, lasting only while a user session is in progress, a sensor is active, or a particular condition arises.

SSDs deliver blistering transactional performance, shaming HDDs in benchmarks measuring I/O operations per second (IOPS). Performance is not the only consideration for processing high-value data. IDC defines what they call “target rich” data, which they estimate will grow to about 11% of the data lake within five years, against five criteria:

- Easy to access: is it connected, or locked in particular subsystems?
- Real-time: is it available for decisions in a timely manner?
- Footprint: does it affect a lot of people, inside or outside the organization?
- Transformative: could it, analyzed and actioned, change things?
- Synergistic: is there more than one of these dimensions at work?

Instead of nebulous depths of “big data,” we now have a manageable region of interest. High-value data usually means fast access, but it also means reliable access over any conditions including traffic variety, congestion, integrity through temporary loss of power and long-term endurance. These parameters suggest the necessity for a specific SSD class – the data center SSD – for operations in and around high-value data.

Choosing the right SSD for an application calls for several pieces of insight. First, there is understanding the difference between client and data center models. Next is seeing how the real-world use case shapes up compared to synthetic benchmarks. Finally, recognizing the characteristics of flash memory and other technology inside SSDs reveals the attributes needed to handle high-value data effectively.
Flash-based SSDs are not all the same, despite many appearing in a 2.5” form factor that looks like an HDD. Beyond common flash parts and convenient mounting and interconnect, philosophical differences create two classes of SSDs with important distinctions in use.²

**Client SSDs** are designed primarily as replacements for HDDs in personal computers. A large measure of user experience is how fast the machine boots an operating system and loads applications. SSDs excel, providing very fast access to files in short bursts of activity. RAM caching, using a dedicated region of PC memory, or software data compression can be used to improve performance.

But typical PC users are not constantly loading or saving files, so the SSD in a PC often sits idle. Client SSDs with low idle power can dramatically reduce system power consumption. Idle time also allows a drive to catch up, completing queued write activity and performing background cleanup known as TRIM, recovering flash blocks where data has been deleted.

Increasing requests on a client SSD often result in inconsistent performance – which most PC users tolerate, realizing they kicked off too many things at once. Users can also pay a price during operating system crashes or power failures, without protection from losing data or corrupting files.

**Data center SSDs** are designed for speed as well, but also prioritize consistency, reliability, endurance, and manageability. Most applications use multiple drives connected to a server or storage appliance, accessed by numerous requests from many sources. Idle time is reduced in 24/7 operation. Lifespan becomes a concern as flash memory cells wear with extended write use.

An SSD that stalls under load, suffers data errors, or worse yet fails entirely, can put an entire system at risk. Enterprise-class flash controllers and firmware avoid any dependence on host software for performance gains; many drives in use would consume scarce processing resources. Consistency means high-performance command queue implementations, combined with constrained background cleanup.

To protect sensitive data, data center SSDs implement several strategies. Advanced firmware uses low-density parity check (LDPC) error correction with a more efficient algorithm taking less space in flash, resulting in faster writes. Surviving system power interruptions requires power-fail protection (PFP) with tantalum capacitors holding power long enough to complete pending write operations. If encryption is required, self-encrypting drives implement algorithms internally in hardware.

Mean time between failure (MTBF) was critical for HDDs, but is mostly irrelevant for SSDs. Useful comparisons for SSDs are two metrics: TBW and DWPD. TBW is total bytes written, a measure of endurance. DWPD – device writes per day – reflects the number of times the entire drive capacity can be written daily, for each day during the warranty period. The latest V-NAND flash technology is beginning to appear in data center SSDs, offering up to double the endurance of planar NAND.

Some system architects over provision across multiple client SSDs to offset consistency and endurance concerns. Over provisioning counts on greater idle time, reserves more free blocks, and uses more drives – incurring more cost, space, and power – than necessary, compared to using fewer data center SSDs. Understanding use cases and benchmarks can help avoid this expensive practice.
WHERE REAL-WORLD MEETS MIXED LOADS

Application servers often seek to create homogeneity, allowing predictability to be built in—workload optimization is the term in vogue. If architects have the luxury of partitioning a data center into servers each performing dedicated tasks, it may be possible to focus and optimize SSD operations.

**Read-intensive** use cases are typical of presentation platforms such as web servers, social media hosts, search engines and content-delivery networks. Data is written once, tagged and categorized, updated infrequently if ever, and read on-demand by millions of users. Planar NAND has excellent read performance, and limiting the number of writes extends the longevity of an SSD using it.

**Write-intensive** use cases show up in platforms that aggregate transactions. Speed is often critical, such as in real-time financial instrument trading where milliseconds can mean millions of dollars. Other examples are email servers, gathering data from sensor networks, ERP systems and data warehousing. Flash writes run slower than reads because of steps to program the state of individual cells, and subject them to wear from voltages applied. With larger, more durable flash cell construction and streamlined programming algorithms, V-NAND-based SSDs offer better write performance and greater endurance.

In reality, few enterprise applications operating on high-value data are overwhelmingly biased one way or the other. Overall responsiveness is determined by how an SSD holds up when subjected to a mix of reads and writes in a random workload. Applications often run on a virtual machine, consolidating a variety of requesters and tasks on one physical server, further increasing the probability of mixed loads.

Client SSDs that look good in simplistic synthetic benchmarking with partitioned read or write loads often fall apart in real-world scenarios of mixed loading. Data center SSDs are designed to withstand mixed loading, delivering not only low real-time latency but also a high performance consistency figure.

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KEY BENCHMARKS FOR MIXED LOADING

Synthetic benchmarks characterizing SSDs under mixed loading have three common parameters, with two less obvious considerations:

- **Read/write requests would nominally be 50/50;** many test results focus on 70/30 as representative of OLTP environments, while JESD219 calls for 40/60. Simply averaging independent read and write results can lead to incorrect conclusions.
- **Random transfer size is often cited at 4KB or 8KB,** again typical of OLTP—and producing higher IOPS figures. Bigger block sizes can increase throughput, possibly overstating performance for most applications. JESD219 places emphasis on 4KB.
- **Queue depth (QD) indicates how many pending requests can be kicked off, waiting for service.** Increasing QD helps IOPS figures, but may never be realized in actual use. Lower QDs expose potential latency issues; higher QDs can smooth out responses to requesters in a multi-tenant environment.
- **Drive test area should not be restricted to a small LBA (logical block access),** amounting to artificial overprovisioning. SSDs should be preconditioned and accesses directed across the entire drive to engage garbage collection routines.
- **Entropy, or randomness of patterns, should be set at 100% to nullify data reduction techniques and expose write amplification issues.** Compression and other algorithms may reduce writes, but performance gains are offset if real-world data is not as uniform as expected.
Benchmarking SSD read and write performance is straightforward, reflected on manufacturer data sheets. Usually, evaluation with mixed-load scenarios is left to independent testing, with some results available in third-party reviews. Which metrics best gauge data center SSD performance?

Cost per gigabyte was the traditional measure of an HDD. For client SSDs, cost per gigabyte is somewhat applicable when directly replacing an HDD, but omits IOPS and other advantages. Cost per gigabyte figures skew in favor of large HDD capacities, an artifact from an era of relatively expensive flash. SSDs have made huge strides with reduced flash cost and increased capacity, a trend that will continue with V-NAND.

IOPS per dollar and IOPS per watt are popular metrics for SSDs. They capture the advantage SSDs provide in transactional speed and power consumption compared to HDDs. However, neither accounts for important differences between client and data center SSDs.

In high-value data use, the deciding metric for data center SSDs is quality of service (QoS). With high IOPS ratings a given with state-of-the-art data center SSDs, QoS accounts for latency, consistency, and queue depth. Even short periods of non-responsiveness are generally unacceptable in high-value data environments. Testing for mixed-load QoS can quickly discriminate a client SSD from a data center SSD.

QoS implies a baseline where essentially all pending requests, often stated in four- or five-nines (99.99%, or 99.999%), finish within a maximum allotted response time. Peak performance becomes a bonus, if favorable conditions exist for a short period. Rather than portray a high level of IOPS only achievable under near-perfect conditions, QoS reflects a consistent, reliable level of performance.

Other considerations also highlight the difference between data center SSDs and client SSDs:

- TBW per dollar is an emerging metric for data center SSDs. It reflects the value of longevity in write-intensive and high-value data scenarios, especially for V-NAND-based data center SSDs with their greatly increased write endurance.
- Client SSDs generally sit idle, and rarely incorporate power fail protection for cost reasons. Data center SSDs are likely under significant load for a much higher percentage of time; idle power becomes a valley minimum against a baseline of average power consumption.
- Write amplification – a complex phenomenon where logical blocks may be written multiple times to physical blocks to satisfy requirements such as wear leveling and garbage collection – can mean while the host thinks a transfer is complete, the SSD is still dealing with writes. Data center SSDs with advanced flash controllers are designed to reduce write amplification to near 1, as part of maintaining QoS.
- The number of available SATA 3 host ports is massive. V-NAND-based SATA 3 SSDs can saturate the interface with sustained transfers, especially for large block sizes. This does not automatically imply SATA 3 is a bottleneck; data center SSD upgrades often target a slower, tapped-out SATA HDD or inconsistent client SSDs. The ultimate solution may be SATA Express with its co-mingling of SATA devices and NVMe devices, which are just beginning to appear.

Data center SSDs are designed to provide the best combination of value, performance, and consistency while mitigating risk factors common in IT environments. When high-value data must be counted on, day in and day out, data center SSDs with better QoS figures are the best choice.
HOW HIGH-VALUE DATA WINS

In the bigger picture, data center SSDs deliver against the original five dimensions of high-value data identified:

- **Easy to access:** SATA 3 interfaces are widely available, and almost any computer system can upgrade to SATA 3 data center SSDs without adapter or software changes.
- **Real-time:** Data center SSDs provide fast, consistent, reliable storage, enabling applications to meet exacting performance demands.
- **Footprint:** High-value data is by definition impactful to users, and 24/7 responsiveness with years of endurance – extended by V-NAND – is what data center SSDs do best.
- **Transformative:** It is not just in storing data, but in detailed analysis supporting transparency and rapid decision-making where data center SSDs come to the front.
- **Synergistic:** As the body of high-value data grows, data center SSDs will keep pace, helping IT teams meet organizational needs and achieve new breakthroughs.

Most comparisons between SSDs are too basic to evaluate real-world needs in high-value data scenarios. Inserting a client SSD where a data center SSD should be can lead to inconsistent and disappointing results. Benchmarking under mixed loading helps identify data center SSDs providing better QoS. As data centers evolve and grow with high-value data in the mix, success relies on understanding the distinction between “just any SSD” and data center SSDs designed for the role.

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1 “High Value Data: Finding the Prize Fish in the Data Lake is Key to Success in the Era of the Third Platform”, IDC, April 2014

2 “SSD Performance – A Primer”, SNIA, August 2013

3 “Benchmarking Utilities: What You Should Know”, Samsung white paper

4 “JEDEC Standard: Solid-State Drive (SSD) Endurance Workloads”, JESD219, JEDEC, September 2010