

Participants agree to be bound by these terms and conditions (the “**Terms and Conditions**”). Any information or instructions published by the Promoter about the Promotion at [www.samsung.com/uk/offer/samsungwalletaseries](http://www.samsung.com/uk/offer/samsungwalletaseries) or form part of the Terms and Conditions.

### **The Promoter**

1. The Promoter is Samsung Electronics (UK) Limited, Samsung House, 2000 Hillswood Drive, Chertsey, Surrey, KT16 0RS (the “**Promoter**” or “**Samsung**”).

### **Promotion Period**

2. The Promotion will commence at 00:01 GMT on the 20 March 2024 and shall close at 23:59 GMT on 14<sup>th</sup> May 2024 (the “**Promotion Period**”).

### **Eligibility**

3. To be eligible to participate in the Promotion you must be a United Kingdom (including Isle of Man or Channel Islands) resident aged 18 or over (“**Participant**”).
4. Employees or agents of the Promoter or anyone professionally connected to this Promotion and any group company of the Promoter is not eligible to enter.
5. Participants must have a Samsung Wallet account in order to redeem the Reward (as described in paragraph 12-17 below).
6. Claiming the Galaxy Store credit requires a compatible internet device and internet connection.

### **Offer**

7. Participants who purchase a new A55 5G, A35 5G, A25 5G, A15 5G or A15 device (each a “**Promotion Product**” and together the “**Promotion Products**”) from UK participating retailers listed in **Annex 1** (each a “**Participating Retailer**” and together the “**Participating Retailers**”) (whether purchase is made in-store or online) within the Promotion Period will be eligible to claim to a Galaxy Store credit worth £20 (“**Reward**”).
8. Purchases from auction websites (e.g. eBay) or from third party sellers (e.g. Amazon Marketplace) are specifically excluded from this Promotion. Purchases from Amazon.co.uk must be sold and dispatched by Amazon UK directly, not Amazon EU or other non-UK branches.
9. Rewards carry no cash value and are non-transferrable and may not be substituted. In the event of unforeseen circumstances, the Promoter may substitute a reward of equal or greater value for the Reward.
10. Participants may submit a maximum of one (1) Claim per Promotion Product purchased.

### **Claim**

11. To claim, Participants must purchase a Promotion Product from a Participating Retailer during the Promotion Period.
12. After purchase of the Promotion Product during the Promotion Period, before participants visit Samsung Wallet they need to use the “phone function” on the Promotion Product to ensure that it is connected to the carrier sim network. Participants should then visit the Samsung Wallet app which is pre-loaded onto the devices and either register or sign in to Samsung Wallet, navigate to the menu, then go to the promotions tab, select the Galaxy Store promotion and click redeem (the “**Claim**”). By redeeming the Galaxy Store offer the user

accepts the Galaxy Agreement and Privacy Policy (T&Cs) which are hosted here: <https://www.samsung.com/uk/boost/galaxystorefullterms/>

13. Once a Claim has been initiated, the Promoter shall process and verify the Claim. Upon verification (and only if the Claim is successfully verified by the Promoter), the Participant shall then receive (the **"Galaxy Store Code"**).
14. The Participant must register their Galaxy Store Code within the Galaxy Store app to redeem the Reward:
  - a. To register a received Galaxy Store Code in the Galaxy Store, Participants must do the following (a **"Registration"**):
    - i. From the voucher box in the Samsung Wallet, Participants must:
    - ii. Copy the Voucher code through clicking the "Copy" button and click the "Redeem" button at the Samsung Wallet voucher details;
    - iii. Click the "+" button on the Vouchers and Gift cards in the Galaxy Store;
    - iv. Paste the Voucher code in the 'Add voucher or gift card' pop-up and click the "okay"; and
    - v. Then the Participant can see the Galaxy Store Voucher in the Galaxy Store voucher box.
  - b. If the Participant has already copied the Galaxy Store Code and visited the Galaxy Store separately they must:
    - i. Click on the promotional box button (The gift icon in the top right corner) displayed on the Samsung Galaxy Store home page;
    - ii. Click the "Coupons" in the top right corner;
    - iii. Click the "+" button on the coupons and gift cards screen in the Galaxy Store;
    - iv. Paste the voucher code in the 'Add voucher or gift card' pop-up and click the "okay"; and
    - v. Then the Participant can see the Galaxy Store voucher in the Galaxy Store voucher box.
15. Participants must complete the Claim in Samsung Wallet no later than 23:59 GMT on 28<sup>th</sup> May 2024. Claims received after this date will be invalid.
16. **Once the Galaxy Store Code has been Claimed from Samsung Wallet the Participant has thirty (30) days to Register (as described in condition 14 above) the Galaxy Store Code to their Galaxy Store Account and a further thirty (30) days from Registration to spend it.** No refund shall be provided. Registrations and Galaxy Store Code redemptions received after this will be invalid. This does not affect a Participant's statutory rights.
17. Claims, Registrations and Galaxy Store Code redemptions that are incomplete or damaged will be deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged data which occurs during any communication or transmission of claims.
18. The Promoter reserves the right at its absolute discretion to disqualify Claims which it considers do not comply with these Terms and Conditions.
19. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid claims including, without limitation, to require further verification as to proof of purchase, as well as the identity, age, and other relevant details of a Participant and to disqualify any Participant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the entry process. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

20. A Claim must be made by the Participant, and must not be made through agents or third parties.
21. The Promoter's decision is final and no correspondence will be entered into.
22. If for any reason a Participant does not take the Reward or an element of the Reward by the time stipulated by the Promoter, then the Reward or that element of the Reward will be forfeited.
23. Any cost associated with accessing the promotional website is the Participant's responsibility and is dependent on the internet service provider used.

#### **Privacy and Data Protection**

24. The Promoter's use of any personal information submitted by the Participant shall be limited to communications about the Promotion and for managing the redemption process. The Participant hereby consents to its personal information being used for this purpose and confirms that it agrees with the Promoter's privacy policy available at: [www.samsung.com/uk/info/privacy.html](http://www.samsung.com/uk/info/privacy.html). The Participant may withdraw consent to such use of personal information by writing to the Promoter or by using the opt-out process outlined in the Promoter's privacy policy.
25. Other than as set out in these Terms and Conditions, the details and information provided by the Participant when entering the Promotion or claiming the Reward will not be used for any other purpose, nor shall they be passed to any third party.

#### **General**

26. The Promoter shall not be liable for any interruption to the Promotion whether due to force majeure or other factors beyond the Promoter's control.
27. The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the Terms and Conditions of the Promotion.
28. The Promoter will not be responsible or liable for: (a) any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control; (b) any late, lost, misrouted, or damaged transmissions or claims; (c) any computer or communications related malfunctions or failures; (d) any disruptions, losses or damages caused by events beyond the control of the Promoter; or (e) any printing or typographical errors in any materials associated with the Promotion.
29. Participants will be solely responsible for any and all applicable taxes and any other relevant costs, expenses which are not stated in the Terms and Conditions as being included.
30. By participating in this Promotion, you agree, to the maximum extent permitted by applicable laws, to release and hold the Promoter harmless from any and all liability whatsoever for any injuries, losses or damages of any kind arising from participation in or in connection with the Promotion, including without limitation, awarding, acceptance, receipt, possession, use and/or misuse of the Reward or Galaxy Store Code(s). The above limitation of liability shall not apply to liability arising from fraud (including fraudulent misrepresentation), death or personal injury caused as a result of Promoter's negligence.
31. The Promotion is governed by English law.

## Annex 1

### Participating Retailers

EE, BT, EE Business, BT Business, BT Enterprise
4G Upgrades
Aerial Direct
Amazon.co.uk, Amazon Business
AO.com
Argos
Asda/ Asda Mobile
Buy IT Direct
Currys Business
Currys plc / Carphone Warehouse / Currys Business / idmobile.co.uk / e2save / mobiles.co.uk / Currys Ireland LTD
Daisy Communications, Daisy Connect, Daisy Corporate Services
Database For Business (DBFB)
Giacom
Giff Gaff
Hardsoft Computers
Harrods
Jersey Telecom
John Lewis
Kit online
Let's connect
Mobile Phones Direct, affordablemobiles.co.uk, buymobiles.net
N Brown, (Simply Be, Jacamo, Home Essentials, JD Williams, Ambrose Wilson, Maristoa, Fashion World & Premier Man)
O2, O2 Business
Onecom
Pescado
Raylo
Reward Mobile
Samsung Experience Store, Partner Retail Services (PRS)
Samsung Kings Cross
Samsung.com, Samsung Shop Online, Samsung Mobile Shop
Selfridges
Servium
Sky
Sure Telecom
Tela Technology
Tesco Mobile
Three, Three Business
Very, Littlewoods
Vivup
Vodafone, Get Go Fone, Vodafone Business
Vohkus

Voice Mobile
VOXI