

# Telstra | Samsung Galaxy A53 5G Launch Promotion April 2022 (Promotion)

## Terms and Conditions (T&Cs)

Offer	Eligible Entrants who Purchase a Participating Product from a Participating Retail Store during the Promotional Period will be eligible to redeem a Gift, subject to these T&Cs. In order to receive the Gift, Eligible Entrants must submit an Eligible Claim within the Redemption Period.																																																																																																																																																																																																																															
Eligible Entrants	Australian residents aged 18 years and over who Purchase a Participating Product from a Participating Retail Store during the Promotional Period. Employees of Telstra, a Participating Retail Store or any agency associated with this Promotion, and the immediate family of such employees are excluded from participating in this Promotion. "Immediate family" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.																																																																																																																																																																																																																															
Participating Products	<table><thead><tr><th>Product name</th><th>SKU</th><th>Memory</th><th>Colour</th></tr></thead><tbody><tr><td rowspan="2">Samsung Galaxy A53 5G</td><td>SM-A536ELBAATS</td><td>128 GB</td><td>Awesome Blue</td></tr><tr><td>SM-A536EZKAATS</td><td>128 GB</td><td>Awesome Black</td></tr></tbody></table> <p>Note: Please note that non-genuine or non-Australian models of the Participating Products and Excluded Products are not eligible for this Promotion. Samsung recommends that, prior to purchasing a Participating Product, entrants verify that the product is a genuine and Australian model that is eligible for this Promotion. Further information on the benefits of purchasing Australian models can be found at <a href="http://www.samsung.com/au/made-for-australia">www.samsung.com/au/made-for-australia</a>.</p>				Product name	SKU	Memory	Colour	Samsung Galaxy A53 5G	SM-A536ELBAATS	128 GB	Awesome Blue	SM-A536EZKAATS	128 GB	Awesome Black																																																																																																																																																																																																																	
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Excluded Products	Participating Product expressly excludes "C grade" or "seconds" products, second-hand, refurbished or demonstration products, and any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, financing, delivery or any other cost which is, at the determination of the Promoter in its absolute discretion, additional or ancillary to the models listed in the table above.																																																																																																																																																																																																																															
Participating Retail Stores	<div>Telstra &amp; Telstra Partners</div> <div><div>a) Samsung recommends that, prior to purchasing a Participating Product, entrants verify with the retailer that the retailer is a Participating Retail Store for the purposes of this Promotion.</div><div>b) Telstra store locations can be found at <a href="https://crowdsupport.telstra.com.au/t5/find-your-nearest-telstra-store/ct-p/tstore">https://crowdsupport.telstra.com.au/t5/find-your-nearest-telstra-store/ct-p/tstore</a>.</div><div>c) The full list of Telstra Partners please see below. JB Hi-fi is not an eligible Telstra Partner for this promotion.</div></div> <table><thead><tr><th>Company Name</th><th>Trading Name</th><th>Address</th><th>Suburb</th><th>State</th></tr></thead><tbody><tr><td>DS Comms Pty Ltd</td><td>Direct Specialist Communications</td><td>Kiosk 3, 80 Harvester Road, Sunshine Marketplace Shopping Centre</td><td>Sunshine</td><td>VIC</td></tr><tr><td>Telco World Pty Ltd</td><td>Telco World - Forest Lake</td><td>Shop 44, 235 Forest Lake Boulevard</td><td>Forest Lake</td><td>QLD</td></tr><tr><td>Smart Ihub Holding Pty Ltd</td><td>Smart Ihub</td><td>Shop G039/250, Somerton Road</td><td>Roxburgh Park</td><td>VIC</td></tr><tr><td>Dash Synergy Pty Ltd</td><td>ACK Telecom</td><td>281, Springvale Road</td><td>Springvale</td><td>VIC</td></tr><tr><td>Minh Connect Pty Ltd</td><td>Minh Connect</td><td>254, Springvale Road</td><td>Springvale</td><td>VIC</td></tr><tr><td>Cloud Strike Pty Ltd</td><td>Cloud Strike</td><td>26 Portman Street</td><td>Oakleigh</td><td>VIC</td></tr><tr><td>Ami Zai Network Services Pty Ltd</td><td>Underwood Mobile Connect</td><td>3215, Logan Road, Underwood Market Place</td><td>Underwood</td><td>QLD</td></tr><tr><td>Lucky Mobile Pty Ltd</td><td>Lucky Mobile</td><td>184 Barkly Street</td><td>Footscray</td><td>VIC</td></tr><tr><td>Aussie Look Pty Ltd</td><td>Aussie Look Melbourne Airport</td><td>China Corner Service Desk, Melbourne Airport T2 International Arrival</td><td>Melbourne Airport</td><td>VIC</td></tr><tr><td>Aussie Look Pty Ltd</td><td>Melbourne Pickup</td><td>Terminal 2 Melbourne Airport, Melbourne Airport</td><td>Melbourne Airport</td><td>VIC</td></tr><tr><td>Global Starlink Pty Ltd</td><td>Global Starlink</td><td>Shop 4, 198 Harbour Esplanade</td><td>Docklands</td><td>VIC</td></tr><tr><td>F Zhang &amp; 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	Kevarlie Pty Ltd	Maryborough Telecommunications	142 High Street	Maryborough	VIC
	LET Surfcoast Pty Ltd (ACN 114 882 950) as The Trustee for the Tayjac Trust	LET Surfcoast - Let's Enjoy Technology	Shop 5, 15 Bell Street	Torquay	VIC
	Luxfield Pty Ltd	Bundaberg Telephone Company	56 Woongarra Street	Bundaberg	QLD
	CRS Holdings Pty Ltd	Maleny Communications	66, Maple Street, Shop 1	Maleny	QLD
	Mellick Centre Pty Ltd	Mellick Centre	42, Edith Street	Innisfail	QLD
	NT Technology Pty Ltd	NT Technology	Rinida House, 1/52 Katherine Terrace	Katherine	NT
	Omnia Pty Ltd	Office National Limestone Coast	65 Smith Street	Naracoorte	SA
	Barroston Trio Pty Ltd	Phone Shop Portland	94A Percy Street	Portland	VIC
	Decalex Pty Ltd	Sole Electrical Store	170 Mollison Street	Kyneton	VIC
	Gippstech Pty Ltd	Hitech Connections	19 McCartin Street	Leongatha	VIC
	KAP Enterprises Pty Ltd	Leading Edge Telecoms Galwer	Shop 118, Murray Street	Gawler	SA
	Gulliya, Nikhil	MoBiz	127 Commercial Street	Korumburra	VIC
	Breffa Pty Ltd	Port Lincoln Betta Home Living	18 Liverpool Street	Port Lincoln	SA
	Stravis Holdings Pty Ltd	Wolf Group Traralgon	17 Post Office Place	Traralgon	VIC
	Stravis Holdings Pty Ltd	Wolf Group Warragul	45 Victoria Street	Warragul	VIC
	Re-Connect Communications Pty Ltd	Re-Connect Communications Albury	Shop 6, 525 David Street	Albury	NSW
	Re-Connect Communications Pty Ltd	Re-Connect Communications Corowa	103 Sanger Street	Corowa	NSW
	Audiocom Albany Pty Ltd	Audiocom Albany	107 Lockyer Avenue	Albany	WA
	Busselton Telephones & Technology Pty Ltd	Busselton Telephones	Unit 1, 54 Bussell Highway	Busselton	WA
	Brotur Pty Ltd	Contel Communications Burnie (Business Centre)	Cnr Wilson & Wilmot Street	Burnie	TAS
	Brotur Pty Ltd	Contel Communications Devonport	105 Rooke St	Devonport	TAS
	Brotur Pty Ltd	Contel Communications Ulverstone	26 Reiby Street	Ulverstone	TAS
	Customtel (TAS) Pty Ltd	Customtel (TAS)	Unit 14, 121 Gormanston Road	Derwent Park	TAS
	Re-Connect Communications Pty Ltd	Re-Connect Communications Lavington	28 Griffith Rd	Lavington	NSW
	G V Tucker & Son Proprietary Limited	G V Tucker & Son	47 King Street	Scottsdale	TAS
	Dickens Home & Office Technology Pty Ltd	KY Comm Solutions	232 Allan Street	Kyabram	VIC
	DSAK Pty Ltd	Manjimup Mitre 10 & Retravision	31 Giblett Street	Manjimup	WA
	BEMC (VIC) Pty Ltd	Bi-Rite Mansfield	54-56 High Street	Mansfield	VIC
	Mitchell & Brown Pty Ltd	Mitchell & Brown (Geraldton Retravision)	180 Chapman Road	Geraldton	WA
	Re-Connect Communications Pty Ltd	Re-Connect Communications Wodonga	1b/159-161 High St	Wodonga	VIC
	Swan Hill Chemicals Pty Ltd (ACN 144 706 258) as Partnership Manager for Stewart Rendell Family Trust & Australian Agricultural Alliance Trust	Robinvale Leading Appliances	170 Bromley Road	Robinvale	VIC
	Roly's Mobile Pty Ltd	Roly's Mobile Pty Ltd	76 High Street	Shepparton	VIC
	Steviga Assets Pty Ltd	Seymour Technology	72B Anzac Avenue	Seymour	VIC
	Stolz Furnishers Pty Ltd (ACN 005 427 136) as Trustee for Vera Stolz Family	Stolz Furnishers Pty Ltd	70-80 Nunn Street	Benalla	VIC
	Deolas Pty Ltd (ACN 075 567 403) aft Trustee for Deola	Switched On Electronics	218 Hare Street	Echuca	VIC
	Re-Connect Communications Pty Ltd	Re-Connect Communications Tumut	139B Wynyard St	Tumut	NSW
	Re-Connect Communications Pty Ltd	Re-Connect Communications Temora	199 Hoskins St	Temora	NSW
	BG & BC Spackman Pty Ltd	Tuckerbox Stores & Kununurra Retravision	1 White Gum Street	Kununurra	WA
	Daniel Kriss	Country Tech	91 Grant Street	Alexandra	VIC
	Janmel Pty Ltd	Telecommunications 4 All - Casino	169, Canterbury Street, Shop 7, Casino Plaza	Casino	NSW
	Podino Pty Ltd	Leading Edge Telecoms Coffs Harbour	1 Park Avenue	Coffs Harbour	NSW
	Murray, David Lee	Murtech	58 Castlereagh Street	Coonamble	NSW
	AVG & JM Smith	Datavoice Communications Cowra	51 Kendal Street	Cowra	NSW
	J A Clowes Nominees Pty Ltd ATF Jarrod Clowes Family Trust	Concept Computer System	357 Cressy Street	Deniliquin	NSW
	AXXIS Comworld Pty Ltd	AXXIS ComWorld	Shop 10 Dubbo Square, 177, Macquire Street	Dubbo	NSW
	Benpuma Pty Ltd	Forbes TV & Video Repairs	132 Rankin Street	Forbes	NSW
	Janmel Pty Ltd	Telecommunications 4 All - Glen Innes	232, Grey Street	Glenn Innes	NSW
	Richtan Pty Ltd (ACN 063 211 941) as The Trustee for SKAREN Discretionary Trust	Echo Voice & Data	Shop 3, 53 Smith Street	Kempsey	NSW
	J.C Shutte & T Shutte	J.C Shutte & T Shutte	62 Pine Avenue	Leeton	NSW
	Janmel Pty Ltd	Telecommunications 4 All - Moree	131, Balo Street	Moree	NSW
	Janmel Pty Ltd	Telecommunications 4 All - Gatton	Shop 3, 31 Railway Street	Gatton	QLD
	Janmel Pty Ltd	Telecommunications 4 All - Yamba	Shop 23, Yamba Fair, Treelands Drive	Yamba	NSW
	Anthonycorp Pty Ltd	Cooma Betta Home Living	55 Sharp Street	Cooma	NSW

Promotional Period	Start Time and Date	09:00 AM AEDT 1 <sup>st</sup> April 2022
	End Time and Date	11:59 PM AEDT 25 <sup>th</sup> April 2022

Gift	Eligible Entrants who submit an Eligible Claim during the Redemption Period will be entitled to 1 x Gift of their choice in colour as outlined below.															
	Samsung reserves the right to substitute the Gift for an alternative colour or an alternative product of equal value in the event that the Gift is unavailable.															
	<table><tr><th>Gift</th><th>Model Number</th><th>Colour</th><th>RRP (AUD)</th></tr><tr><td rowspan="3">Samsung Galaxy Buds2</td><td>SM-R177NZKAASA</td><td>Black</td><td rowspan="3">\$219</td></tr><tr><td>SM-R177NZWAASA</td><td>White</td></tr><tr><td>SM-R177NZGAASA</td><td>Green</td></tr></table>				Gift	Model Number	Colour	RRP (AUD)	Samsung Galaxy Buds2	SM-R177NZKAASA	Black	\$219	SM-R177NZWAASA	White	SM-R177NZGAASA	Green
	Gift	Model Number	Colour	RRP (AUD)												
	Samsung Galaxy Buds2	SM-R177NZKAASA	Black	\$219												
SM-R177NZWAASA		White														
SM-R177NZGAASA		Green														

Eligible Claim	<p>a) To be eligible to claim a Gift, an Eligible Entrant must Purchase a Participating Product from a Participating Retail Store during the Promotional Period; and</p> <p>b) When the Participating Product is delivered to the Eligible Entrant, the Eligible Entrant must provide the below information via the Promotion RMS redemption portal during the Redemption Period via the link <a href="https://samsung-redemption.com/customer/#/sasso/AU-gwp-565">https://samsung-redemption.com/customer/#/sasso/AU-gwp-565</a></p> <p>I. Proof of purchase of the Participating Product; and</p> <p>II. IMEI for the Participating Product;</p> <p>("Eligible Claim"). Instructions on how to find IMEI number can be found at <a href="https://www.samsung.com/au/support/how-to-find-the-serial-number/">https://www.samsung.com/au/support/how-to-find-the-serial-number/</a>.</p> <p>c) If the Eligible Entrant has correctly submitted an Eligible Claim, Eligible Entrants will receive a claim number and be delivered a Gift. If the Eligible Claim has not been correctly submitted, Samsung will endeavour to contact Eligible Entrants by email within fourteen (14) days of the Eligible Entrant submitting their claim.</p> <p>d) Eligible Entrants will have fourteen (14) days to respond to the email to provide the requested information. If the requested information is not provided within fourteen (14) days, the claim will become invalid.</p>
Purchase	<p>Participating Products must be ordered by payment in full or a contract on eligible Telstra consumer or business plans. Outright sales are accepted.</p> <p>Purchase excludes: (i) rental payment plans; (ii) lay-buys; and (iii) commercial or enterprise transactions</p> <p>Proof of purchase MUST clearly show that the purchase or contract was concluded during the Promotional Period.</p>
Redemption Period	<p><b>Start Time and Date</b> 09:00 AM AEDT 1<sup>st</sup> April 2022</p>
	<p><b>End Time and Date</b> 11.59 PM AEDT 16<sup>th</sup> May 2022</p>
Delivery of Gift	<p>a) Eligible claimants should allow at least sixty (60) days for delivery of the Gift from the date they receive notification from Samsung that they have submitted an Eligible Claim. Samsung will use reasonable endeavours to deliver the Gift within 60 days from the date notification is received, but it may be subject to delay in some circumstances, including as a result of the current COVID-19 disruptions.</p> <p>b) Gifts will be delivered to the mailing address submitted at the time of submitting an Eligible Claim.</p> <p>c) Gifts will be delivered by a courier partner of Samsung's choosing and must be signed for at the time of delivery.</p> <p>d) A parcel collection card will be left at the Eligible Entrant's delivery address if no one is present at the time of attempted delivery. The Gift will then be delivered to a local Australia Post Office for your collection.</p>
Other Matters	<p>(a) Participation in this Promotion is deemed acceptance of these T&amp;Cs</p> <p>(b) This Promotion is not valid in conjunction with any other Samsung offer or promotion</p> <p>(c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. This does not prevent an individual on a business phone plan from entering the Promotion</p> <p>(d) There is a limit of one (1) Gift per Participating Product purchased</p> <p>(e) There is a limit of five (5) claims under this Promotion per Eligible Entrant</p> <p>(f) All prices quoted in these T&amp;Cs are inclusive of GST</p> <p>(g) The Gift is not transferable, exchangeable or redeemable for cash</p> <p>(h) If this Promotion is interfered with or cannot be conducted as planned, Samsung may disqualify any entrant and/or modify, suspend or terminate the Promotion as applicable</p> <p>(i) If a Gift is unavailable, Samsung may substitute a reasonably equivalent item at its discretion. However, the Promotion ends if Participating Product and/or Gift stocks run out at the relevant Participating Retail Store.</p> <p>(j) The Promotional and/or Redemption Periods may be extended in Samsung's absolute discretion</p> <p>(k) The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, contact number and place of residence, tax invoice and serial number) using all other information available to the Promoter, and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. The Promoter's decision is final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.</p> <p>(l) Incomplete, indecipherable or illegible claims will be deemed invalid. Eligible Entrants are responsible for ensuring their correct contact number, email address and address details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Entrant fail to receive their Gift because of a failure to provide correct details or to notify of a change to those details, or for providing an invalid serial number/ IMEI or insufficient proof of purchase.</p> <p>(m) Subject to paragraph (n), the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Gift that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Gift value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant; or (f) any use of the Gift.</p> <p>(n) Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the <i>Competition and Consumer Act 2010</i> (Cth) ("CCA") or any other legislation which may not be excluded, restricted or modified by agreement. If the CCA or any other legislation implies a condition, warranty or term into the Terms and Conditions or provides statutory guarantees in connection with these Terms and Conditions, in respect of goods and services supplied (if any), the Promoter's liability for breach of such a condition, warranty, other term or guarantee is limited to (at the Promoter's election), to the extent it is able to do so: (a) in the case of supply of goods, the Promoter doing any one or more of the following: (i) replacing the goods or supplying equivalent goods; (ii) repairing the goods; (iii) paying the cost of replacing the goods or of acquiring equivalent goods; and/or (iv) paying the cost of having the goods repaired; or (b) in the case of supply of services, the Promoter doing either or both of the following: (i) supplying the services again; and/or (ii) paying the cost of having the services supplied again.</p> <p>(o) These Terms and Conditions are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales. The Participating Products are subject to stock availability at each individual Participating Retailer Store</p>

<b>Privacy</b>	Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an eligible entry is conditional on providing this information. Some of these entities may be outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to their personal information being collected and stored for this purpose in accordance with Samsung's privacy policy available at <a href="http://www.samsung.com/au">www.samsung.com/au</a> , which forms part of these T&Cs.
<b>Samsung/ the Promoter</b>	Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia
<b>Promotion Support</b>	Email: <a href="mailto:telco-promos@samsung.com">telco-promos@samsung.com</a> Phone: 1300 362 603

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#### Short form T&C

Offer available on eligible purchases 1<sup>st</sup> April – 25<sup>th</sup> April 2022, with strict adherence to claim and redemption process. For Full T&Cs visit <https://www.samsung.com/au/offer/galaxy-a53-offer/terms/launch-telstra/>

#### Long Form

Offer available for eligible orders from 1<sup>st</sup> April – 25<sup>th</sup> April 2022 with strict adherence to claim and redemption process. While stocks last. Customers may redeem eligible Buds2 from 1<sup>st</sup> April 2022 – 16<sup>th</sup> May 2022 ("Gift"). Available in participating Telstra retailers and Telstra Partner retailers only and only when you purchase a participating product. Limit of 5 x Gifts per eligible customer and colours are subject to availability. For Full T&C s visit <https://www.samsung.com/au/offer/galaxy-a53-offer/terms/launch-telstra/>