# Telstra | Samsung Galaxy A53 5G Pre-order Promotion March 2022 (Promotion)

## Terms and Conditions (T&Cs)

**Offer**

Eligible Entrants who Purchase a Participating Product from a Participating Retail Store during the Promotional Period will be eligible to redeem a Gift, subject to these T&Cs. In order to receive the Gift, Eligible Entrants must submit an Eligible Claim within the Redemption Period.

**Eligible Entrants**

Australian residents aged 18 years and over who Purchase a Participating Product from a Participating Retail Store during the Promotional Period.

Employees of Telstra, a Participating Retail Store or any agency associated with this Promotion, and the immediate family of such employees are excluded from participating in this Promotion. "Immediate family" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.

**Participating Products**

| Product name | SKU | Memory | Colour |
|---|---|---|---|
| Samsung Galaxy A53 5G | SM-A536ELBAATS | 128 GB | Awesome Blue |
| | SM-A536EZKAATS | 128 GB | Awesome Black |

Note: Please note that non-genuine or non-Australian models of the Participating Products and Excluded Products are not eligible for this Promotion. Samsung recommends that, prior to purchasing a Participating Product, Eligible Entrants verify that the product is a genuine and Australian model that is eligible for this Promotion. Further information on the benefits of purchasing Australian models can be found at www.samsung.com/au/made-for-australia.

**Excluded Products**

Participating Product expressly excludes "C grade" or "seconds" products, second-hand, refurbished or demonstration products, and any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, financing, delivery or any other cost which is, at the determination of the Promoter in its absolute discretion, additional or ancillary to the models listed in the table above.

**Participating Retail Stores**

Telstra & Telstra Partners

a) Samsung recommends that, prior to purchasing a Participating Product, Eligible Entrants verify with the retailer that the retailer is a Participating Retail Store for the purposes of this Promotion.
b) Telstra store locations can be found at https://crowdsupport.telstra.com.au/t5/find-your-nearest-telstra-store/ct-p/tstore .
c) The full list of Telstra Partners please see below. JB Hi-fi is not an eligible Telstra Partner for this promotion.

| Company Name | Trading Name | Address | Suburb | State |
|---|---|---|---|---|
| DS Comms Pty Ltd | Direct Specialist Communications | Kiosk 3, 80 Harvester Road, Sunshine Marketplace Shopping Centre | Sunshine | VIC |
| Telco World Pty Ltd | Telco World - Forest Lake | Shop 44, 235 Forest Lake Boulevard | Forest Lake | QLD |
| Smart Ihub Holding Pty Ltd | Smart Ihub | Shop G039/250, Somerton Road | Roxburgh Park | VIC |
| Dash Synergy Pty Ltd | ACK Telecom | 281, Springvale Road | Springvale | VIC |
| Minh Connect Pty Ltd | Minh Connect | 254, Springvale Road | Springvale | VIC |
| Cloud Strike Pty Ltd | Cloud Strike | 26 Portman Street | Oakleigh | VIC |
| Ami Zai Network Services Pty Ltd | Underwood Mobile Connect | 3215, Logan Road, Underwood Market Place | Underwood | QLD |
| Lucky Mobile Pty Ltd | Lucky Mobile | 184 Barkly Street | Footscray | VIC |
| Aussie Look Pty Ltd | Aussie Look Melbourne Airport | China Corner Service Desk, Melbourne Airport T2 International Arrival | Melbourne Airport | VIC |
| Aussie Look Pty Ltd | Melbourne Pickup | Terminal 2 Melbourne Airport, Melbourne Airport | Melbourne Airport | VIC |
| Global Starlink Pty Ltd | Global Starlink | Shop 4, 198 Harbour Esplanade | Docklands | VIC |
| F Zhang & R Zhang | Uni Mobile | Ground Floor, Shop 2, 99 Spencer Street | Docklands | VIC |
| Techzone Promotions Pty Ltd | Phonesmart | 193 High Street | Thomastown | VIC |
| Techzone Promotions Pty Ltd | Collins Mobile | Shop 1 18-22 Collins Street | Melbourne | VIC |
| Skycom Communications Pty Ltd | Telco Store Gouger Street | 24, Gouger Street | Adelaide | SA |
| Onthego Services Pty Ltd | Onthego - Russell Street | 190, Russell Street | Melbourne | VIC |
| Aussie Look Pty Ltd | Sydney Pickup | Gate A T1, Airport Drive, Sydney International Airport | Sydney Airport | NSW |
| Cell Mart Pty Ltd | Tele Guru | Kiosk 3, O'live Road, Miami Plaza Shopping Centre | Falcon | WA |
| Connect Anywhere Pty Ltd | Connect Anywhere | Shop 2/261 Liverpool Road | Ashfield | NSW |
| High Connect Pty Ltd | High Connect - Cabramatta | Shop A11B, 53 Park Road | Cabramatta | NSW |
| School N Life Pty Ltd | Yours Telecom | Shop 2A 185 Forest Road | Hurstville | NSW |
| Ezycom Telecommunications Pty Ltd | Ezycom | 137 Concord Road | North Strathfield | NSW |
| TCW Group Pty Ltd | T-Central Strathfield | Shop 14, The boulevarde, Strathfield Plaza | Strathfield | NSW |
| Justservices Australia Pty Ltd | Justservice | 2, Australia Avenue | Sydney Olympic Park | NSW |
| Innovative IT Support Pty Ltd | IITSupport | Shop 4A/41-43, Dunmore Street | Wentworthville | NSW |
| Billy Shi Qiang Deng | iMobile Plus | Shop Q3, 57 Queen Street | Auburn | NSW |
| Teletalk Pty Ltd | TeleTalk | Shop 012A, Stockland Baulkham Hills Shopping Centre, 375-383 Windsor Road | Baulkham Hills | NSW |
| SY Technology Pty Ltd | E-Star Telecom | Kiosk 1, 127-133 Burwood Road | Burwood | NSW |
| Yell668 Pty Ltd | Telehub Eastwood | Shop 8, 183-185, Rowe Street Eastwood Arcade | Eastwood | NSW |
| T-Connected Pty Ltd | T-Connected | Shop 8, 49-52 Beecroft Road | Epping | NSW |
| X2X Pty Ltd | Xtreme Communications Granville | 28A, Railway Parade | Granville | NSW |
| Haymarket Mobile Pty Ltd | New World Haymarket - Sussex St | 436A, Sussex Street | Haymarket | NSW |
| TJ Technology Pty Ltd | E-Star Telecom Kingsford | 339B Anzac Parade | Kingsford | NSW |
| Xtreme Communications Pty Ltd | Xtreme Communications Sydney Airport | ARRIVALS B ,GATE B, T1 AIRPORT DRIVE, SYDNEY INTERNATIONAL AIRPORT | Mascot | NSW |
| Citi Hub Parramatta | Citi Hub | 5/118, Church Street | Parramatta | NSW |
| Mobileexpress Distributions Pty Ltd | Pre-Paid Teleworld | 117, Pendle Way | Pendle Hill | NSW |
| A & A Worldwide Pty Ltd | New Epoch Telecommunications | 19A Belmore Street | Burwood | NSW |
| Chinesetele Pty Ltd | D Station | Shop A7, Polaris Shopping Town, 1056 Plenty Road | Bundoora | VIC |
| Bettatech Communications Pty Ltd | Bettatech Communications | 408 Skipton Street | Skipton | VIC |
| Mathoco Pty Ltd | Buderim Communications | Shop 1 - 53 Burnett Street | Buderim | QLD |
| Brantome Pty Ltd | Forbes Batteries | 10 Archibald Street | Toowoomba | QLD |
| Gavin John Ford | Gavin Ford Mobiles | 33, Lyons Street | Mundubbera | QLD |
| The Trustee for G & LA Bernoth Family Trust | GBM Technology Camperdown | 188 Manifold Street | Camperdown | VIC |

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| Kevarlie Pty Ltd | Maryborough Telecommunications | 142 High Street | Maryborough | VIC |
| LET Surfcoast Pty Ltd (ACN 114 882 950) as The Trustee for the Tayjac Trust | LET Surfcoast - Let's Enjoy Technology | Shop 5, 15 Bell Street | Torquay | VIC |
| Luxfield Pty Ltd | Bundaberg Telephone Company | 56 Woongarra Street | Bundaberg | QLD |
| CRS Holdings Pty Ltd | Maleny Communications | 66, Maple Street, Shop 1 | Maleny | QLD |
| Mellick Centre Pty Ltd | Mellick Centre | 42, Edith Street | Innisfail | QLD |
| NT Technology Pty Ltd | NT Technology | Rinida House, 1/52 Katherine Terrace | Katherine | NT |
| Omnia Pty Ltd | Office National Limestone Coast | 65 Smith Street | Naracoorte | SA |
| Barroston Trio Pty Ltd | Phone Shop Portland | 94A Percy Street | Portland | VIC |
| Decalex Pty Ltd | Sole Electrical Store | 170 Mollison Street | Kyneton | VIC |
| Gippstech Pty Ltd | Hitech Connections | 19 McCartin Street | Leongatha | VIC |
| KAP Enterprises Pty Ltd | Leading Edge Telecoms Galwer | Shop 118, Murray Street | Gawler | SA |
| Gulliya, Nikhil | MoBiz | 127 Commercial Street | Korumburra | VIC |
| Breffa Pty Ltd | Port Lincoln Betta Home Living | 18 Liverpool Street | Port Lincoln | SA |
| Stravis Holdings Pty Ltd | Wolf Group Traralgon | 17 Post Office Place | Traralgon | VIC |
| Stravis Holdings Pty Ltd | Wolf Group Warragul | 45 Victoria Street | Warragul | VIC |
| Re-Connect Communications Pty Ltd | Re-Connect Communications Albury | Shop 6, 525 David Street | Albury | NSW |
| Re-Connect Communications Pty Ltd | Re-Connect Communications Corowa | 103 Sanger Street | Corowa | NSW |
| Audiocom Albany Pty Ltd | Audiocom Albany | 107 Lockyer Avenue | Albany | WA |
| Busselton Telephones & Technology Pty Ltd | Busselton Telephones | Unit 1, 54 Bussell Highway | Busselton | WA |
| Brotur Pty Ltd | Contel Communications Burnie (Business Centre) | Cnr Wilson & Wilmot Street | Burnie | TAS |
| Brotur Pty Ltd | Contel Communications Devonport | 105 Rooke St | Devonport | TAS |
| Brotur Pty Ltd | Contel Communications Ulverstone | 26 Reiby Street | Ulverstone | TAS |
| Customtel (TAS) Pty Ltd | Customtel (TAS) | Unit 14, 121 Gormanston Road | Derwent Park | TAS |
| Re-Connect Communications Pty Ltd | Re-Connect Communications Lavington | 28 Griffith Rd | Lavington | NSW |
| G V Tucker & Son Proprietary Limited | G V Tucker & Son | 47 King Street | Scottsdale | TAS |
| Dickens Home & Office Technology Pty Ltd | KY Comm Solutions | 232 Allan Street | Kyabram | VIC |
| DSAK Pty Ltd | Manjimup Mitre 10 & Retravision | 31 Giblett Street | Manjimup | WA |
| BEMC (VIC) Pty Ltd | Bi-Rite Mansfield | 54-56 High Street | Mansfield | VIC |
| Mitchell & Brown Pty Ltd | Mitchell & Brown (Geraldton Retravison) | 180 Chapman Road | Geraldton | WA |
| Re-Connect Communications Pty Ltd | Re-Connect Communications Wodonga | 1b/159-161 High St | Wodonga | VIC |
| Swan Hill Chemicals Pty Ltd (ACN 144 706 258) as Partnership Manager for Stewart Rendell Family Trust & Australian Agricultural Alliance Trust | Robinvale Leading Appliances | 170 Bromley Road | Robinvale | VIC |
| Roly's Mobile Pty Ltd | Roly's Mobile Pty Ltd | 76 High Street | Shepparton | VIC |
| Steviga Assets Pty Ltd | Seymour Technology | 72B Anzac Avenue | Seymour | VIC |
| Stolz Furnishers Pty Ltd (ACN 005 427 136) as Trustee for Vera Stolz Family | Stolz Furnishers Pty Ltd | 70-80 Nunn Street | Benalla | VIC |
| Deolas Pty Ltd (ACN 075 567 403) aft Trustee for Deola | Switched On Electronics | 218 Hare Street | Echuca | VIC |
| Re-Connect Communications Pty Ltd | Re-Connect Communications Tumut | 139B Wynyard St | Tumut | NSW |
| Re-Connect Communications Pty Ltd | Re-Connect Communications Temora | 199 Hoskins St | Temora | NSW |
| BG & BC Spackman Pty Ltd | Tuckerbox Stores & Kununurra Retravision | 1 White Gum Street | Kununurra | WA |
| Daniel Kriss | Country Tech | 91 Grant Street | Alexandra | VIC |
| Janmel Pty Ltd | Telecommunications 4 All - Casino | 169, Cantebury Street, Shop 7, Casino Plaza | Casino | NSW |
| Podino Pty Ltd | Leading Edge Telecoms Coffs Harbour | 1 Park Avenue | Coffs Harbour | NSW |
| Murray, David Lee | Murtech | 58 Castlereagh Street | Coonamble | NSW |
| AVG & JM Smith | Datavoice Communications Cowra | 51 Kendal Street | Cowra | NSW |
| J A Clowes Nominees Pty Ltd ATF Jarrod Clowes Family Trust | Concept Computer System | 357 Cressy Street | Deniliquin | NSW |
| AXXIS Comworld Pty Ltd | AXXIS ComWorld | Shop 10 Dubbo Square, 177, Macquire Street | Dubbo | NSW |
| Benpuma Pty Ltd | Forbes TV & Video Repairs | 132 Rankin Street | Forbes | NSW |
| Janmel Pty Ltd | Telecommunications 4 All - Glen Innes | 232, Grey Street | Glenn Innes | NSW |
| Richtan Pty Ltd (ACN 063 211 941) as The Trustee for SKAREN Discretionary Trust | Echo Voice & Data | Shop 3, 53 Smith Street | Kempsey | NSW |
| J.C Shutte & T Shutte | J.C Shutte & T Shutte | 62 Pine Avenue | Leeton | NSW |
| Janmel Pty Ltd | Telecommunications 4 All - Moree | 131, Balo Street | Moree | NSW |
| Janmel Pty Ltd | Telecommunications 4 All - Gatton | Shop 3, 31 Railway Street | Gatton | QLD |
| Janmel Pty Ltd | Telecommunications 4 All - Yamba | Shop 23, Yamba Fair, Treelands Drive | Yamba | NSW |
| Anthonycorp Pty Ltd | Cooma Betta Home Living | 55 Sharp Street | Cooma | NSW |

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| **Promotional Period** | **Start Time and Date** | 09:00 AM AEDT 18th March 2022 |
| | **End Time and Date** | 11:59 PM AEDT 31st March 2022 |

**Gift**

Eligible Entrants who submit an Eligible Claim during the Redemption Period will be entitled to 1 x Gift as outlined below.

Samsung reserves the right to substitute the Gift for an alternative colour or an alternative product of equal value in the event that the Gift is unavailable.

| Gift | Model Number | Colour | RRP (AUD) |
|---|---|---|---|
| Samsung Galaxy Buds Live | SM-R180NZKAASA | Black | $249 |

**Eligible Claim**

a) To be eligible to claim a Gift, an Eligible Entrant must Purchase a Participating Product from a Participating Retail Store during the Promotional Period; and

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| | b) When the Participating Product is delivered to the Eligible Entrant, the Eligible Entrant must provide the below information via the Promotion RMS redemption portal during the Redemption Period via the link https://samsung-redemption.com/customer/#/sasso/AU-gwp-562<br>I. Proof of purchase of the Participating Product; and<br>II. IMEI for the Participating Product;<br>("**Eligible Claim**"). Instructions on how to find IMEI number can be found at https://www.samsung.com/au/support/how-to-find-the-serial-number/.<br>c) If the Eligible Entrant has correctly submitted an Eligible Claim, Eligible Entrants will receive a claim number and be delivered a Gift. If the Eligible Claim has not been correctly submitted, Samsung will endeavour to contact Eligible Entrants by email within fourteen (14) days of the Eligible Entrant submitting their claim.<br>d) Eligible Entrants will have fourteen (14) days to respond to the email to provide the requested information. If the requested information is not provided within fourteen (14) days, the claim will become invalid. | |
| **Purchase** | Participating Products must be ordered by payment in full or a contract on eligible Telstra consumer or business plans. Outright sales are accepted.<br>Purchase excludes: (i) rental payment plans; (ii) lay-buys; and (iii) commercial or enterprise transactions<br>Proof of purchase MUST clearly show that the purchase or contract was concluded during the Promotional Period. | |
| **Redemption Period** | **Start Time and Date** | 09:00 AM AEDT 1st April 2022 |
| | **End Time and Date** | 11.59 PM AEDT 16th May 2022 |
| **Delivery of Gift** | a) Eligible claimants should allow at least sixty (60) days for delivery of the Gift from the date they receive notification from Samsung that they have submitted an Eligible Claim. Samsung will use reasonable endeavours to deliver the Gift within 60 days from the date notification is received, but it may be subject to delay in some circumstances, including as a result of the current COVID-19 disruptions.<br>b) Gifts will be delivered to the mailing address submitted at the time of submitting an Eligible Claim.<br>c) Gifts will be delivered by a courier partner of Samsung's choosing and must be signed for at the time of delivery.<br>d) A parcel collection card will be left at the Eligible Entrant's delivery address if no one is present at the time of attempted delivery. The Gift will then be delivered to a local Australia Post Office for your collection. | |
| **Other Matters** | (a) Participation in this Promotion is deemed acceptance of these T&Cs<br>(b) This Promotion is not valid in conjunction with any other Samsung offer or promotion<br>(c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. This does not prevent an individual on a business phone plan from entering the Promotion<br>(d) There is a limit of one (1) Gift per Participating Product purchased<br>(e) There is a limit of five (5) claims under this Promotion per Eligible Entrant<br>(f) All prices quoted in these T&Cs are inclusive of GST<br>(g) The Gift is not transferable, exchangeable or redeemable for cash<br>(h) If this Promotion is interfered with or cannot be conducted as planned, Samsung may disqualify any entrant and/or modify, suspend or terminate the Promotion as applicable<br>(i) If a Gift is unavailable, Samsung may substitute a reasonably equivalent item at its discretion. However, the Promotion ends if Participating Product and/or Gift stocks run out at the relevant Participating Retail Store.<br>(j) The Promotional and/or Redemption Periods may be extended in Samsung's absolute discretion<br>(k) The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, contact number and place of residence, tax invoice and serial number) using all other information available to the Promoter, and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. The Promoter's decision is final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.<br>(l) Incomplete, indecipherable or illegible claims will be deemed invalid. Eligible Entrants are responsible for ensuring their correct contact number, email address and address details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Entrant fail to receive their Gift because of a failure to provide correct details or to notify of a change to those details, or for providing an invalid serial number/ IMEI or insufficient proof of purchase.<br>(m) Subject to paragraph (n), the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Gift that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Gift value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant; or (f) any use of the Gift.<br>(n) Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the *Competition and Consumer Act 2010* (Cth) ("**CCA**") or any other legislation which may not be excluded, restricted or modified by agreement. If the CCA or any other legislation implies a condition, warranty or term into the Terms and Conditions or provides statutory guarantees in connection with these Terms and Conditions, in respect of goods and services supplied (if any), the Promoter's liability for breach of such a condition, warranty, other term or guarantee is limited to (at the Promoter's election), to the extent it is able to do so: (a) in the case of supply of goods, the Promoter doing any one or more of the following: (i) replacing the goods or supplying equivalent goods; (ii) repairing the goods; (iii) paying the cost of replacing the goods or of acquiring equivalent goods; and/or (iv) paying the cost of having the goods repaired; or (b) in the case of supply of services, the Promoter doing either or both of the following: (i) supplying the services again; and/or (ii) paying the cost of having the services supplied again.<br>(o) These Terms and Conditions are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales. The Participating Products are subject to stock availability at each individual Participating Retailer Store | |

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| **Privacy** | Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an eligible entry is conditional on providing this information. Some of these entities may be outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to their personal information being collected and stored for this purpose in accordance with Samsung's privacy policy available at www.samsung.com/au, which forms part of these T&Cs. |
| **Samsung/ the Promoter** | Samsung Electronics Australia Pty Ltd (ACN 002 915 648)<br>3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia |
| **Promotion Support** | Email: telco-promos@samsung.com<br>Phone: 1300 362 603 |

*Version Updated: 14/03/2022*

*Short form T&C*

*Offer available on eligible purchases 18th March – 31st March 2022, with strict adherence to claim and redemption process. For Full T&Cs visit https://www.samsung.com/au/offer/galaxy-a53-offer/terms/pre-order-telstra/*

*Long Form*

*Offer available for eligible orders from 18th March – 31st March 2022 with strict adherence to claim and redemption process. While stocks last. Customers may redeem eligible Buds Live from 1st April 2022 – 16th May 2022 ("Gift"). Available in participating Telstra retailers and Telstra Partner retailers only and only when you purchase a participating product. Limit of 5 x Gifts per eligible customer and colours are subject to availability. For Full T&C s visit https://www.samsung.com/au/offer/galaxy-a53-offer/terms/pre-order-telstra/*