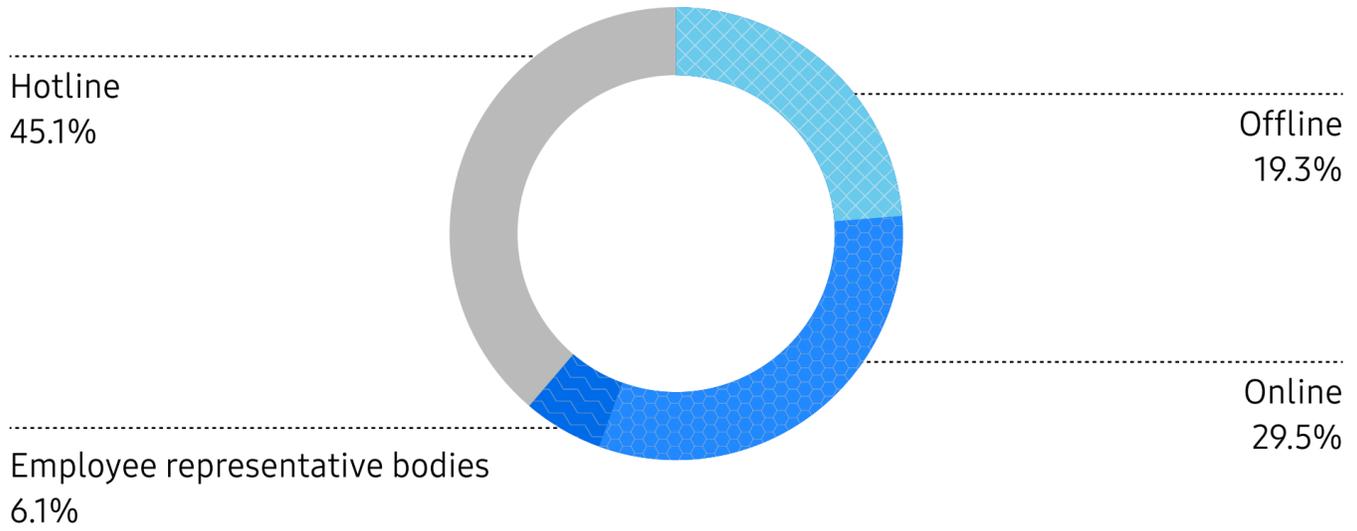


Grievance filing status in 2024

33,148 case **98.7%** processed* _____ as of Dec 2024

- * Grievance filing available for: DX Division and DS Division
 - Scope of disclosure for grievance filing changed in 2024 (previously limited to DX Division)

Grievance cases per channel



Grievance cases per type

