SAMSUNG MOBILECARE FOR ENTERPRISE™

Services and support to help your business maximize ROI.
Introducing Samsung MobileCare For Enterprise™

Mobile devices have become critical corporate tools. Samsung MobileCare For Enterprise provides a flexible solution to protect and maintain both corporate and employee-owned Samsung devices.

With a full suite of care, support and repair services, Samsung MobileCare can help your business maintain continuity, optimize productivity and maximize return on investment (ROI).
Why Samsung MobileCare For Enterprise?

Your workforce’s mobile devices are constantly changing, thanks to the growing acceptance of BYOD (bring your own device) policies. Samsung MobileCare For Enterprise helps protect your mobile hardware investments, optimizing productivity while reducing repair and replacement costs.

Smartphone or tablet downtime can lead to lost profits and opportunities. Samsung MobileCare helps you minimize that downtime or even avoid it altogether.
How Samsung MobileCare For Enterprise Can Benefit Your Business

Working securely anytime, anywhere, from a smartphone or tablet is critical. But relying heavily on mobile devices does raise new concerns and risks. Samsung MobileCare For Enterprise helps your business make the most of its mobile strategy by offering the following services:

• **Dedicated Enterprise Contact Center:** Quickly engage our dedicated Samsung Mobile experts via our enterprise customer line at 1-866-SAM4BIZ or techsupport.sam4biz@sta.samsung.com.

• **Technical Support:** Take advantage of technical and advanced engineering resources to help troubleshoot and resolve issues, and keep your business operating smoothly.

• **Issue Management:** Enjoy peace of mind knowing that all trouble tickets will be tracked, escalated accordingly and supported by Samsung Mobile until the problem is solved.

• **Training:** Receive training tailored to your organization’s unique needs, from troubleshooting guidance for your IT department to enterprise setup for employees transitioning to Samsung devices.

• **Certified Repair:** Feel confident knowing that all repair services follow Samsung Mobile’s strict quality repair standards, using only original equipment manufacturer’s parts. On-site repair options are also available.

• **Professional Services:** Customize your services to fit the unique needs of your business—for a specific project or on an ongoing basis.

• **Extended Warranty Care:** Lower costs by protecting your mobile assets now rather than replacing them later. Coverage includes accidental damage (e.g., liquid spills or cracked screens), with all repairs routed through Samsung Mobile’s facility using only Samsung-authorized parts.*

---

*Samsung Mobile’s extended warranty program is subject to acceptance of the Terms and Conditions.
Protect Your Investment. Enhance Productivity.

Reduce your dependence on IT and secure every aspect of your mobility initiative. Samsung MobileCare For Enterprise helps you protect your mobility investments with dedicated, reliable services direct from Samsung Mobile.

Contact your local Samsung business sales representative to get started today.

1-866-SAM4BIZ info.sam4biz@sta.samsung.com

By 2016, the typical company will spend more than $300 per year, per employee, on mobile applications, security, management and support.**

Average technology cost per employee
$300

2015
2016
2017

**Introducing Samsung MobileCare Pack, IDS White Paper, 2013