

Maintaining Water and Dust Protection – IP68

This information is relevant for the follow Samsung products

- Galaxy S9 and S9+
- Galaxy Note8
- Galaxy S8 and S8+
- Galaxy S7 and S7edge
- Galaxy A7 (2017) and Galaxy A5 (2017)
- Samsung Gear Sport
- Samsung Gear S3 frontier
- Samsung Gear S3 classic
- Samsung Gear Fit2Pro

What is an IP rating and what does it mean for your Samsung device:

An IP (Ingress Protection) rating is an international standard that shows you the level of ingress protection of your Samsung device. The Samsung devices listed above have been certified to an IP68 rating. They are built to help you do more, in more places. With an IP68 rating, they're water resistant in fresh water to a maximum depth of 1.5m for up to 30 minutes, and are protected from dust - all without the need for extra cases or covers. Now there's less to worry about. You can enjoy freedom to explore, stay connected, and capture the adventure.

How to properly care for and use your Samsung device:

Samsung devices may be damaged if water or dust enters the device. Follow these tips carefully to prevent damage to your device and to help maintain their water and dust- resistant performance:

- Do not immerse the device in water deeper than 1.5 metres and do not keep it submerged in water less than 1.5 metres deep for more than 30 minutes.
- Do not expose the device to water moving with force, such as water running from a tap, ocean waves, or waterfalls.
- If the device is exposed to freshwater, dry it thoroughly with a clean, soft cloth. If the device is exposed to any liquid other than freshwater, gently rinse it with still fresh water immediately and dry it thoroughly with a clean soft cloth. Failure to gently rinse it in still fresh water and dry it as instructed may cause it to suffer from operability or cosmetic issues.
- If the device is dropped or receives an impact, the water and dust- resistant features may be damaged.
- The touch screen and other features may not work properly while the device is in water.

The Samsung devices listed above have been tested in a controlled environment and certified to be protected against water and dust ingress in specific situations (meets requirements of Classification IP68 as described by the International Standard IEC 60529 – Degrees of Protection provided by Enclosures [IP Code]; test conditions: 15-35oC, 86 – 106kPa, 1.5 metres, 30 minutes).

Please follow the instructions outlined above to maintain the water and dust resistant performance of your Samsung devices.